
ML420 MENU MODE — EASY, CORRECT WAY (NO CONFUSION)

Key rule (very important)

- **Printer Control group is NEVER shown**
- The **first thing you see is Emulation Mode**
- If you press **GROUP**, you immediately move to **Font group**

PART 1 — Change Emulation (IBM PPR → Epson FX)

Easy steps (exact buttons)

1. **Power OFF** the printer
2. **Hold SHIFT + SELECT**
3. **Power ON** the printer
4. Release buttons when lights come on (MENU LIGHT SHOULD BE LIT).
→ Display shows **Emulation = IBM PPR** (or current setting)

⚠ Do NOT press GROUP here

5. Press **SET** until **Epson FX** appears
6. Press **SHIFT + SELECT**
 - Saves the setting
 - Printer goes back ONLINE (SELECT light on)

✅ Done — no reboot needed

Why this works

- You start **inside Printer Control**
 - Emulation is the **first item**
 - GROUP would move you away from it
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PART 2 — Change Forms Tear Off (OFF → ON) in Rear Feed

Easy steps (exact buttons)

1. **Power OFF**
2. **Hold SHIFT + SELECT**
3. **Power ON**
4. Release buttons
→ You see **Emulation**
5. Press **GROUP** repeatedly
→ Stop when you reach **Rear Feed** group
(you'll know because items like Line Spacing / Forms Tear Off appear)
6. Press **ITEM** until **Forms Tear Off = OFF** appears
7. Press **SET** → changes to **ON**
8. Press **SHIFT + SELECT**
 - Saves setting
 - Printer goes back ONLINE

 **Done**

Button summary (simple memory trick)

Button	What it does
GROUP	Moves between groups
ITEM	Moves within a group
SET	Changes the value
SHIFT + SELECT	Save & exit menu

One-sentence way to explain it to customers

“When you enter menu mode, you start at Emulation — don’t press Group unless you want feed settings.”