

C332, MC573,MC363 WIRELESS SETUP

MC573 (ES5473) WIRELESS MODULE ENABLE

DEVICE SETTINGS

ADMIN SETUP PASSWORD 999999

USER INSTALL

WIRELESS MODULE ENABLE

PRESS HOME BUTTON (RETURNS TO HOME SCREEN)

REBOOT PRINTER

If the printer was already connected before wireless then you don't need to enable the wireless card in the Boot Menu, but you do need to do the other steps and go into the Admin Setup password is 999999 The activation of Wireless LAN Module (C332)

After updating the Firmware of C332 to Ver. A03.06 and installing the wireless LAN module, please activate module by following operation.

1. Press and hold the OK button on the operator panel while turning on the printer, and release it once BOOT MENU appears on the display panel.
2. Press the OK button.
3. Enter the Admin password. The default password is [999999].
4. Press the up or down on the operator panel to display Wireless Module.
5. Press the up button, select Enable, and press the OK button.
6. Press the On Line button.

CONNECTING VIA WIRELESS LAN(INFRASTRUCTURE MODE)

To choose a valid default gateway.

1. Press up or down on the operator panel to display ADMIN SETUP, PASSWORD 999999
2. Press the OK button.

3. Press up or down on the operator panel to display NETWORK MENU, NETWORK SETUP, and then press the OK button.

4. Press up or down on the operator panel to display ENABLING DEFAULT GATEWAY, and then press the OK button.

5. Press down on the operator panel to display WIRELESS

(INFRASTRUCTURE), and then press the OK button. The screen will say that you can't use WIRELESS AP MODE at the same time. This is fine. Highlight the ENABLE option and hit enter. Push the Menu down arrow to AUTO SETUP WPS or to WIRELESS NETWORK SELECTION and then push enter and follow the prompts to complete the network setup. Most customers will use the WIRELESS NETWORK SELECTION OPTION as this will go out and scan for available wireless networks. The customer will then select the desired network and enter the appropriate security information like security type Example WPA2 PSK (SAME AS WPA PERSONAL) and the Wireless Password. The SSID (NETWORK NAME) AND WIRELESS PASSWORD is Case Sensitive and if anything is not entered correctly, the printer will not connect to the wireless network and generate a good Ip Address. We should see WIRELESS CONNECTION SUCCESSFUL. Sometimes it's necessary to hit the back button on the printer several times to APPLY CHANGES and reboot the printer, the printer display might say (NETWORK INITIALIZING).

MC562 WIRELESS SETUP

Try reconnecting to the wireless network again and if you 2 of the same networks, use the 1 with the 2.4 g and not 5 g on the printer. On the printer hit the SETTING BUTTON next to the display, and then arrow up to ADMIN SETUP then hit ok and then go into the NETWORK MENU, hit ok , NETWORK SETUP, HIT OK and then choose WIRELESS SETTING, hit ok, then hit WIRELESS NETWORK SELECTION, hit ok, then the printer will search for available wireless networks and then select the correct Wifi Network (SSID) that the I Phone will use and then put the wifi password in and then it will say USE THIS SETTING TO CONNECT TO WIRELESS COMMUNICATIONS, then CONNECTION SUCCEFUL WIRED COMMUNICATIONS DISABLED, then hit the back button several times until you see APPLY CHANGES OR INITIALIZING AND HIT OK and the printer should reboot. Then try to print from I Phone again

MC363 WIRELESS SETUP

ISSUE

MC363 is no longer printing from laptop, iPhone, or Android devices. Printer was previously working over wireless.

DETAILS

Printer is connected using wireless (infrastructure mode). Customer previously had a valid 192.168.x.x IP address. Since all devices stopped printing at the same time, this indicates a network communication or wireless connection issue. Steps below will confirm IP address, restore wireless connection, and re-establish printing.

NEXT STEPS

Confirm the printer is powered on and shows ready

Print the configuration report and settings report

Review the reports for network information

Check wireless connection and IP address

Go to Network → Network Information

Then go to Wireless (Infrastructure) Information

Locate the IPv4 address

Confirm it is valid (example 192.168.x.x) and not 169.254.x.x

If the IP address is 169.254.x.x

Power off the printer

Unplug the router for 30 seconds and plug it back in

Wait for the router to fully come online

Power the printer back on

Print the configuration report again and confirm a valid IP

If the IP address is valid (192.168.x.x)

From a laptop or phone, open a web browser and enter the printer IP address

If the printer web page does not load

Power cycle the router (unplug 30 seconds, plug back in)

Reboot the printer after the router is fully online

Confirm there is only one router in the home

Reconnect the printer to the correct WiFi network if needed

Then try accessing the IP again

If the printer web page loads

From the laptop, remove the printer

Re-add the printer using Standard TCP/IP port with the correct IP address

Do not use WSD

Print a test page

If the laptop prints successfully

Confirm the phone is on the same WiFi network

Open print option and select the printer (AirPrint)

If not listed, restart the phone and try again

If wireless connection needs to be reconfigured

Press up or down to ADMIN SETUP and enter password 999999

Press OK

Go to NETWORK MENU then NETWORK SETUP and press OK

Go to DEFAULT GATEWAY and press OK

Select WIRELESS (INFRASTRUCTURE) and press OK

Select ENABLE and press OK

Use WIRELESS NETWORK SELECTION to scan for available networks

Select the correct SSID (WiFi name)

Enter the wireless password (case sensitive)

Confirm security type (example WPA2 PSK)

Complete setup until display shows WIRELESS CONNECTION SUCCESSFUL

Press back as needed to apply changes

Allow printer to reboot (network initializing)

After setup completes

Print configuration report again and confirm valid IP

Test by entering IP into a browser

Then test printing from laptop and phone

If still not printing

Move printer closer to router and retry

Or temporarily connect printer to router with Ethernet cable and test

Last resort

Go to ADMIN SETUP and enter password 999999

Go to NETWORK MENU then NETWORK SETUP

Select FACTORY DEFAULTS

Confirm reset and allow the printer to reinitialize (network initializing may display or press back to exit)

After reset, repeat wireless setup steps and test printing again

