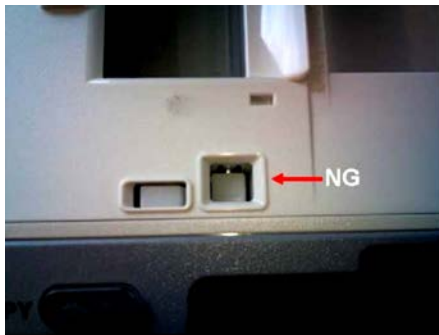


ADF / Scanner lock mechanism jamming

Problem Description:

If the ADF / scanner unit is found to be locked in place and will not release follow the procedure below.

Confirm pressure plate is out of position and the scanner lock does not operate.



Insert a long flat head screw driver to the position below.



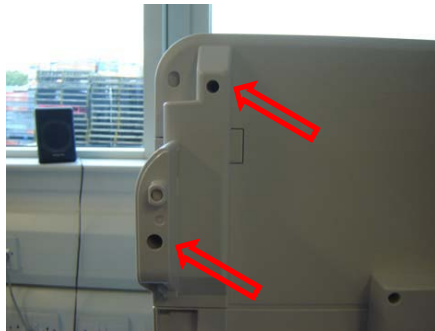
When inserting the screwdriver, this is the area of the lock that will be released.



Once in position push the screwdriver forward to release the lock and lift the scanner unit back towards the rear of the MFP. Position the scanner unit in an upright position, with the ADF cover open.



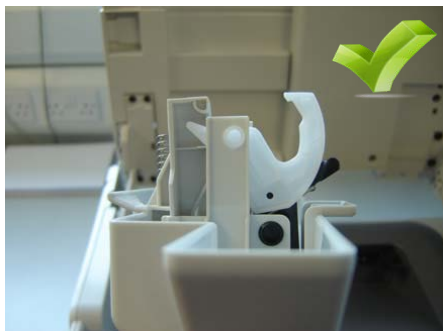
Remove the 2 black screws from the bottom of the lock mechanism and remove the lock mechanism.



Re-position the pressure plate correctly.



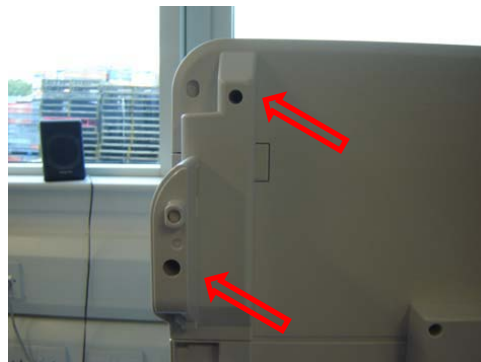
Insert the lock mechanism back into the scanner unit. Ensure the ADF lock lever is in the open position.



Ensure that when re-fitting the lock, the spring is properly aligned.



Replace the 2 black screws.



Check the pressure plate moves correctly and does not stick.

