



Knowledge

Mc361 Unable To Install Scanner Driver

Article Record Type	Article Number	Publication Status	Last Modified Date	Version Number
Tech procedures	000004601	Published	11/16/2022 1:12 PM	1

Details Related Versions

> Visibility

∨ Fields

Title	Article Record Type
Mc361 Unable To Install Scanner Driver	Tech procedures
URL Name	Product 1
Mc361-Unable-To-Install-Scanner-Driver	MC361MFP
Audience	Publication Status
Business Partners;OKI Corporate;Support Vendors	Published
Article Created Date	Validation Status
10/26/2022 10:27 AM	Validated
Counter	KB DocNumber
Community access	
Customer Portal;Partner Portal	

∨ End User Information

Cause
Symptom
Unable to install scanner driver on Windows 7 for MC361, alternate workaround
Resolution
You can get around it by using the MC362w TWAIN Driver. Download and run the MC362w TWAIN driver to extract it. Then close the installer. Then uninstall the MC361 scanner driver from device manager. Disconnect and reconnect the USB cable from the printer into the computer. Right click on the MC361 Scanner and click on update driver software. Select Browse My Computer for Driver Software Then click on Let Me Pick from a list of device drivers on my computer. Click on Have Disk and then browse. Navigate to the extracted twain driver. Open setupdir in the twain scanner folder. Open ok750mlk.inf Select MC53x2/ES34x2 and hit next Select next on the warning message Hit close. Try to scan from ActKey
Solution
Additional Info

> Partner Information

> Internal Use Only

> Document

> Attachment

> System Information

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